

Sub-subject (Subjects) Codes Grouped By Subjects (Subjects)

ADMIN - Administration

Code	Description
ERROR	Administration error
INFGOV	Information governance issue

COMMUN - Communication issues

Code	Description
COMMUN	Communication issues

HISTORY - History marking issue

Code	Description
APPEAL	History marking appeal

INFO - Information request

Code	Description
ADVICE	Advice
ATTEND	?Did SECAmb attend
DOCUM	Request for documentation
HISTOR	History marking

MISC - Miscellaneous

Code	Description
MISC	Miscellaneous
SIRENS	Siren noise

PATCAR - Patient care

Code	Description
CRDG	Crew diagnosis
DOS	DOS issues
EQUIP	Equipment issues
INJRY	Patient injury
MTW	Made to walk
NOTTKN	Not transported to hospital
NOVIST	HCP failed to visit
PATHW	Pathways
PRIVAC	Privacy and dignity
SKILMX	Skill mix of crews
TREAT	Inappropriate treatment

STAFF - Concern about staff

Code	Description
CONDOC	Staff conduct / attitude
CONFID	Breach of confidentiality
DRIVIN	Standard of driving

TIME - Timeliness

Code	Description
DELRFL	Delayed referral
GPDLY	GP callback delay
TIME11	Timeliness - 111 Response
TIMEAE	Timeliness - A&E
TIMEPT	Timeliness - PTS

TRANSP - Transport

Code	Description
ARRANG	Transport arrangements
ELIGIB	Eligibility for transport
VEHICL	condition / comfort of vehicle